

# Epson Monitoring Tool

Version	Ver.3.4.0
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Explanation	<p>This is a tool used to check conditions of printers connected to the LAN network or PC from an administrator computer, and change printer settings. Also it is able to use this tool to save the information of printer setting, and restore it to the another printer in case of replacing by failure, etc.</p> <p><b>1.Note</b></p> <ul style="list-style-type: none"><li>- None</li></ul> <p><b>2.Environment</b></p> <p><b>[Support OS]</b></p> <p>[Administrator's computer]</p> <ul style="list-style-type: none"><li>- Windows 11</li><li>- Windows 10 (32/64bit)</li><li>- Windows 8.1 (32/64bit)</li><li>- Windows 8 (32/64bit)</li><li>- Windows 7 SP1 (32/64bit)</li><li>- Windows Server 2022</li><li>- Windows Server 2019</li><li>- Windows Server 2016</li><li>- Windows Server 2012 R2</li><li>- Windows Server 2012</li></ul> <p>[Client computer]</p> <ul style="list-style-type: none"><li>- Windows 11</li><li>- Windows 10 (32/64bit)</li><li>- Windows 8.1 (32/64bit)</li><li>- Windows 8 (32/64bit)</li><li>- Windows 7 SP1 (32/64bit)</li><li>- Windows Server 2022</li><li>- Windows Server 2019</li><li>- Windows Server 2016</li><li>- Windows Server 2012 R2</li><li>- Windows Server 2012</li><li>- Windows Embedded Standard 7 SP1 (32/64 bit)</li><li>- Windows Embedded POSReady 7 (32/64 bit)</li></ul> <p><b>[Support interface]</b></p> <ul style="list-style-type: none"><li>- USB2.0/3.0 (USB3.0 is supported in the environment for Windows 8 or later)</li><li>- Wired/Wireless LAN</li></ul> <p><b>[Other requirements]</b></p> <p>For changing the settings of the printer:</p> <ul style="list-style-type: none"><li>- The special utility</li><li>- TM-C3500 Printer Driver Ver.1.0.0.5a or later</li><li>- TM-C3510 Printer Driver Ver.1.0.0.1a or later</li><li>- TM-C3520 Printer Driver Ver.1.0.0.1a or later</li><li>- TM-C7500 series Printer Driver</li><li>- CW-C6000/C6500 series Printer Driver Ver. 1.0.0.0 or later</li></ul> <p>For monitoring the status or changing the settings of the printer connected to a client computer:</p> <ul style="list-style-type: none"><li>- Advanced Printer Driver Ver.6.00 or later</li><li>- Advanced Printer Driver Ver.5.00 or later</li><li>- Advanced Printer Driver Ver.4.10 or later</li><li>- OPOS ADK Ver.3.00 or later</li><li>- OPOS ADK Ver.2.66 or later</li><li>- OPOS ADK for .NET Ver.1.11.9 or later</li><li>- JavaPOS ADK Ver.1.11.9 or later</li></ul> <p><b>3.Supported Products</b></p> <p><b>[Support Model]</b></p> <ul style="list-style-type: none"><li>- BA-T500II</li><li>- CW-C6000 series, CW-C6500 series</li><li>- EU-m30</li></ul>

- TM-C3400, TM-C3400BK, TM-C3500, TM-C3510, TM-C3520
- TM-C7500, TM-C7510, TM-C7520, TM-C7500G, TM-C7510G, TM-C7520G
- TM-H2000, TM-H6000IV, TM-H6000V
- TM-J7200, TM-J7700
- TM-L500A Ticket, TM-L90, TM-L100
- TM-m10, TM-m30, TM-m30II, TM-m30II-H, TM-m30II-S, TM-m30II-SL, TM-m30II-NT, TM-m30III, TM-m30III-H, TM-m50, TM-m50II, TM-m50II-H
- TM-P20, TM-P60II, TM-P80, TM-P20II, TM-P80II
- TM-S2000, TM-S9000
- TM-T20, TM-T20II, TM-T20III, TM-T20IIIL, TM-T20X, TM-T60, TM-T81, TM-T81II, TM-T81III, TM-T82IIIL, TM-T82, TM-T82II, TM-T82III, TM-T82X, TM-T83III, TM-T88IV, TM-T88V, TM-T88VI, TM-T88VII, TM-T88VI-DT2, TM-T88VI-iHUB, TM-T70, TM-T70II, TM-T70II-DT2, TM-T90, TM-T100

#### **4.Changes from the Current Version**

##### **[Added support models]**

- TM-m50II-H

##### **[Bug fix]**

Fixed restriction items.

- If you perform "Update of certificates for use with WPAX-Enterprise/IEEE802.1X/IPSec/SSL.", it may fail from the second time onward; therefore, please perform it with WebConfig, the model dedicated utility, or the like.

- If you click the "Create File" button in "Update of certificates for use with WPAX-Enterprise/IEEE802.1X/IPSec/SSL.", you cannot enter the administrator password on subsequent screens. Therefore, please create a backup file by using the model dedicated utility and click the "Browse" button to specify the backup file. You can also perform it with WebConfig, the model dedicated utility, or the like.