

Advanced Printer Driver Ver.5

Install Manual

Overview

An overview of the APD5 and the description of operating environment.

Installation

Descriptions from installation of the APD5 to making prints with the TM printer.

Silent Installation

Descriptions of the silent install.



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For Safety

Key to Symbols

The symbols in this manual are identified by their level of importance, as defined below. Read the following carefully before handling the product.

CAUTION

Provides information that must be observed to avoid damage to your equipment or a malfunction.

NOTE

Provides important information and useful tips.

Restriction of Use

When this product is used for applications requiring high reliability/safety such as transportation devices related to aviation, rail, marine, automotive etc.; disaster prevention devices; various safety devices etc; or functional/precision devices etc, you should use this product only after giving consideration to including fail-safes and redundancies into your design to maintain safety and total system reliability. Because this product was not intended for use in applications requiring extremely high reliability/safety such as aerospace equipment, main communication equipment, nuclear power control equipment, or medical equipment related to direct medical care etc, please make your own judgment on this product's suitability after a full evaluation.

About this Manual

Aim of the Manual

This manual is aimed to provide the necessary information to install the EPSON Advanced Printer Driver Ver.5 (Windows driver for Epson TM printer).

Manual Content

The manual is made up of the following sections:

Chapter 1	Overview
Chapter 2	Installation
Chapter 3	Silent Installation

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Overview

Introduction

EPSON Advanced Printer Driver Ver.5(hereafter called APD5) is a Windows printer driver for Epson TM printers.

APD5 can monitor the status of the TM printer with Status API for use of POS embedded.

The APD5 environment that is already set up can be restored (silent install) on another computer.

EPSON Advanced Printer Driver Ver.5 for DM-D(hereafter called APD5 for DM-D) and EPSON Advanced Printer Driver Ver.4 (hereafter called APD4) are provided as the driver for displaying on the customer display.

For details on how to use APD5 for DM-D concurrently, obtain APD5 for DM-D and refer to its manuals.

For details on how to use APD4 concurrently, refer to "[Coexisting with APD4's customer display](#)" on page 37.



Screens in Windows 7 are used for the descriptions in this manual.
When using different OS, please adjust them accordingly.

Package organization

The APD5 consists of the following packages.

APD5 installer (APD_5xx_xxx.exe)

A package to install the APD5. Prepared per different model of the printers.

Manual/Sample installer (APD5_MAN_xxx_EN_x.exe)

A package to install APD5 manuals (PDF) and sample programs using the APD5.

Manual organization

Install Manual

It is this manual. Installation/uninstallation of APD5, addition/deletion of printer, port changing and silent installation in which APD5 is installed automatically are described.

TM Printer Manual

Descriptions of how to use the APD5 and its functions (Application Printer Settings, Paper Feed and Cut Setting, Logo Printing, Barcode Printing, and Font replacing).

Status API Manual

Descriptions of how to get the status of the TM printer from the user application by using the Status API.

Printer Specification

Descriptions of APD5 specifications (printer driver, Status API). Prepared per different model.

Operating Environment

Computer

Any PC/AT compatible machine running any of the following Windows systems.

OS

- Microsoft Windows 10 (32 bit/64 bit)
- Microsoft Windows 8.1 (32 bit/64 bit)
- Microsoft Windows 8 (32 bit/64 bit)
- Microsoft Windows 7 SP1 (32 bit/64 bit)
- Microsoft Windows Vista SP2 (32 bit/64 bit)
- Microsoft Windows XP SP3 (32 bit)
- Microsoft Windows Server 2012 R2 (64 bit)
- Microsoft Windows Server 2012 (64 bit)
- Microsoft Windows Server 2008 SP2 (32 bit/64 bit)
- Microsoft Windows Server 2008 R2 SP1
- Microsoft Windows Server 2003 R2 SP2 (32 bit/64 bit)
- Microsoft Windows Embedded Standard 7 (32 bit/64 bit)
- Microsoft Windows Embedded POSReady 7 (32 bit/64 bit)
- Microsoft Windows Embedded POSReady 2009 (32 bit)
- Microsoft Windows Embedded for Point of Service (32 bit)
- Microsoft Windows Embedded Standard 2009 (32 bit)
- Microsoft Windows Embedded Enterprise (32 bit/64 bit)
- Microsoft Windows Embedded Standard (32 bit) / Microsoft Windows XP Embedded SP2 (32 bit)

The following components are required.

- Local Printing
- OLE Dialog Interfaces
- Print Spooler
- Volume Shadow Copy Service
- Primitive: Dbghelp
- Task Scheduler
- Communications Port
- Primitive:Winhlp32
- Windows Installer Service
- User Interface Core
- User Account
- Seiko Professional ColorPoint 8BPP

- Core Unidrv Support
- Epson ActionLaser 1400

NOTE

The Modern UI of Windows 8 is not supported.

Interface

The following interfaces are supported with the APD5.

Interface	Descriptions
Parallel	-
Serial	-
USB	USB 2.0 compliant (Full-Speed 12 Mbps operation. High-Speed operation is not possible.)
Ethernet	10/100 Base-T
Wireless LAN	<ul style="list-style-type: none"> • Wi-fi® • IEEE802.11a / b / g / n • 2.4GHz / 5GHz dual-band • EAP-TLS support (Specifications differ depending on the TM printer. For detail, refer to each printers Technical Reference Guide.)
Bluetooth®	-

NOTE

- How to control the customer display (Exclude DM-D500), refer to Advancer Printer Driver Ver. 5 for DM-D Setting Guide.
- APD4 is used to control DM-D500. For detail, refer to ["Coexisting with APD4's customer display" on page 37](#) or Advanced Printer Driver Ver.4 Setting Guide for Customer Display.
- For information on the interfaces available on your TM printers, ask your sales representative.

Differences Depending on the OS

The content of the descriptions of some operations in this book may be different depending on the OS. See the following.

Item	Description
Screens shown	Screens in Windows 7 are used for the descriptions in this manual.
Uninstall	<p>Windows 10 [Start] - [Settings] - [Apps] (or [System]) - [Apps & features]</p> <p>Windows 8.1/ 8 [Desktop] - Sidebar [Settings] - [Control Panel] - [Uninstall a program]</p> <p>Windows 7 [Start] - [Control Panel] - [Uninstall a program]</p> <p>Windows Vista [Start] - [Control Panel] - [Uninstall a program]</p>
Devices and Printers	<p>Windows 10 [Start] - [Control Panel] - [Hardware and Sound] - [Devices and Printers] or [Start] - [Settings] - [Devices] - [Printers & scanners]</p> <p>Windows 8.1/ Windows 8 [Desktop] - [Settings] - [Control Panel] - [Hardware and Sound] (or [Hardware]) - [Devices and Printers]</p> <p>Windows 7 [Start] - [Control Panel] - [Hardware and Sound] - [Devices and Printers]</p> <p>Windows Vista [Start] - [Control Panel] - [Hardware and Sound] - [Printers]</p>

Restrictions

- APD5 cannot be installed on a computer with APD4.53 or an earlier version already installed. You must first update to APD4.54 or later, and then install APD5.
- To install APD4 on a computer with APD5 already installed, use APD4.54 or a later version.
- If APD4.53 or an earlier version is installed after APD5 has been installed, printing will not function properly. In that case, uninstall and then reinstall APD5.
- When using the printer driver for Epson Terminal Printers (laser printer, ink-jet printer and others) or EPSON printer window together with the APD5, installation and uninstallation must be performed in the following order:

[Installation]

1. Epson Terminal Printer driver
2. APD5

[Uninstallation]

1. APD5
2. Epson Terminal Printer driver

If you want to overwrite the Epson Terminal Printer driver after the APD5 is installed, uninstall the APD5 first and then overwrite the EPSON Terminal Printer driver.

- For a USB connection, the printer driver can be installed by Plug and Play after installing the APD5; however, the printer driver cannot be added when the TM printer is offline (cover open, paper out, and so on.) When the printer recovers from the offline status, it will be added.
- The maximum number of printers that can be connected simultaneously through a USB connection is 8.
- When a Parallel interface TM printer is connected to Windows XP, a Plug and Play request window pops up and "EPSON TM-P2.01" is added in Other devices of the Device manager. Do not perform [Uninstall] or [Update Driver Software] for this device. When a Parallel interface TM printer is connected to the computer prior to the driver installation, the computer detects "EPSON TM-P2.01", but you should not uninstall or update, just click [Cancel]. (It is added to Other device in the Device manager, and deleted when the driver is installed.)
When you connect a TM printer with parallel interface before installing the driver, "EPSON-P2.01" is detected. In such case, just click "Cancel" and not select "Uninstall" or "Update Driver Software". (It is added to "Other device" in the Device manager, however, automatically deleted after the driver is installed.)
- When a *Bluetooth* interface TM printer is connected to Windows Vista or later, a queue is automatically added to the "Devices and Printers" window. For printing, do not use this queue but use the queue that was added during installation of APD5.
- When setting the NV logo, etc. on the printer, use the model-specific Utility.

Manuals/Sample Programs

Manuals and sample programs are provided in a package separate from the APD5.

Installation

Follow the procedures below to install the manuals and sample programs.

CAUTION

Install manuals/sample programs after installing the APD5.

- 1** Double click the [Manual/Sample Installer] icon (APD5_MAN_xxx_EN_x.exe) to start the installation.
- 2** The InstallShield Wizard screen appears. Click the [Next] button.
- 3** The “License Agreement” screen appears. Read the content and select “I accept the terms of the license agreement.” Then click the [Next] button.
- 4** The “Ready to install the Program” screen appears. Click the [Install] button. The installation of manuals or sample programs starts.
- 5** The “InstallShield Wizard Complete” screen appears. Click the [Finish] button. Installation ends.
- 6** Select from [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5] and open [Manual]/[Sample Program]. The screen to select manuals and sample programs appears.

Uninstallation

Follow the procedures below to uninstall manuals and sample programs.

CAUTION

Uninstall manuals/sample programs before uninstalling the APD5.

- 1** Select from [Start]-[Control Panel] and open [Uninstall a program].
See ["Differences Depending on the OS" on page 11](#).
- 2** The "Program and Features" screen appears. Click the [EPSON APD5 TM-xxx Sample&Manual (English)] button.
- 3** The uninstallation confirmation screen appears. Click the [Yes] button. Manuals and sample programs are uninstalled.
- 4** Click the [Finish] button. Installation ends.

Installation

In this chapter, Installation (p.15) /Uninstallation (p.20) and maintenance after installation (p.21) are explained.

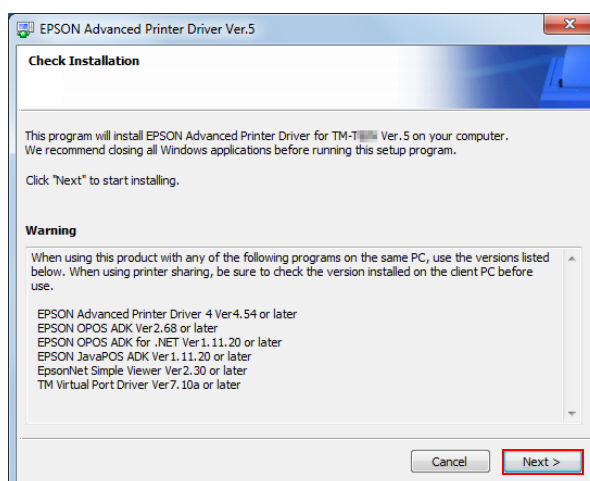
Installation

Follow the procedure below.

CAUTION

- Install with Administrator privileges.
- Do not connect the TM printer, until installation of the APD5 completes.
- Close all running applications before the installation.

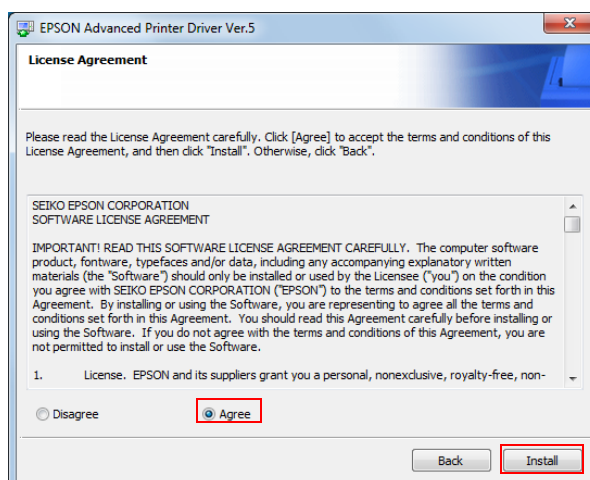
- 1 Double click the APD5 installer and start the installation.
- 2 The "Check Installation" screen appears. Check the [Warning].
Check the computer environment and click [Next] to continue the installation.



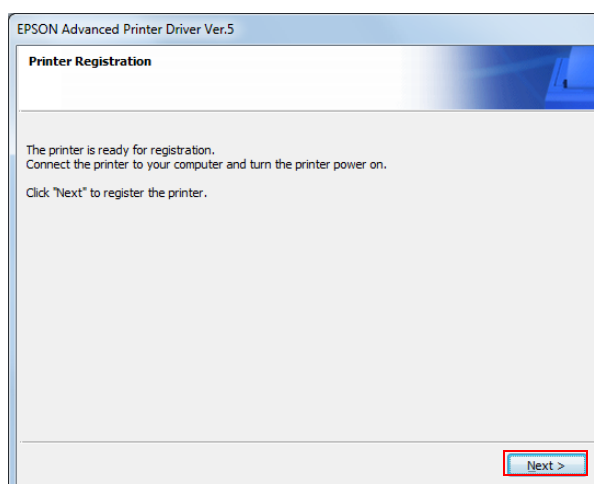
NOTE

In the [Warning], the versions of Epson driver/tool that can coexist with the APD5 are listed.

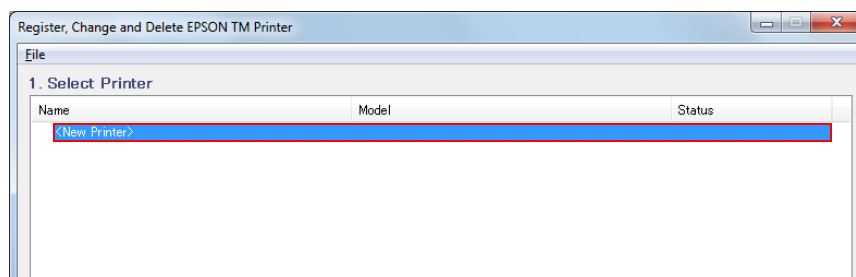
- 3** The "License Agreement" screen is displayed. After checking the contents and selecting "Agree", click [Install].
Installation of APD5 begins.



- 4** The "Printer Registration" screen appears.
Here, connect the printer to the computer and turn the printer's power on. Click [Next].



- 5** The "Register, Change and Delete EPSON TM Printer" screen is displayed.
From [1. Select Printer], select "<New Printer>".



6 From [2. Printer], select a model and set [Name].

Item	Description
Model	Selects the printer.
Name	Select the driver to install and specify the printer driver name. For some printer models, multiple drivers can be specified. Do not use Unicode/2-byte characters for the name.

7 Select a port to use (COM/Parallel/USB/Ethernet) from [Port Type] under [3.Communication Settings]. Necessary settings are done according to the interface.

Port Type		Description
Item		
COM		Communicate with serial port. Set the following communication setting.
	Port	Specify the number of serial port used for connecting the printer.
	Baud Rate	Specify the baud rate.
	Parity	Specify the parity.
	Stop Bits	Specify the stop bits.
	Flow Control	Specify the method of data flow between the computer and the printer.
	Data Bits	Specify the data bits.
Parallel		Communicate with parallel port. Set the following communication setting.
	Port	Specify the number of parallel port used for connecting the printer. Usually, the port number is automatically displayed and no setting is required.

Port Type	Description	
	Item	
USB		Communicate with USB port. Set the following communication setting.
	Port	Specify the USB port used for connecting the printer. Usually, no setting is required.
Ethernet		Communicate with Ethernet port. Set the following communication setting.
	Port	Specify the Ethernet port used for connecting the printer. Usually, no setting is required.
	IP Address	Set the IP address of Ethernet port the TM printer is connected.
	Set to Printer	Setup the IP address to the printer itself. Please refer to " Setting IP address to the printer " on page 27 for detail.
Bluetooth		Communicate with <i>Bluetooth</i> port. Set the following communication setting.
	Port	Specify the <i>Bluetooth</i> port used for connecting the printer. Usually, no setting is required.

CAUTION

- The item appears in "Port Type" varies depending on the printer model.
- For wireless LAN model printers, you need to use EpsonNetConfig to set the printer network after installing APD5.

NOTE

When Pass through connection is used by the driver of APD4 customer display, adjust the TM printer's communication settings with the communication settings of customer display driver set by APD4. Refer to "Coexisting with APD4's customer display" on page 37 for detail.

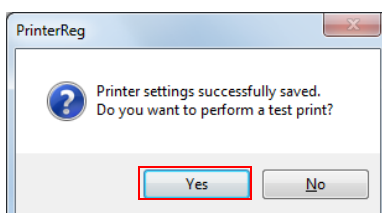
8 Set the followings from [4. Apply] and click [Save Settings].

Item	Description
Set as Default Printer	Check when configuring the printer as that normally used from the Windows applications.

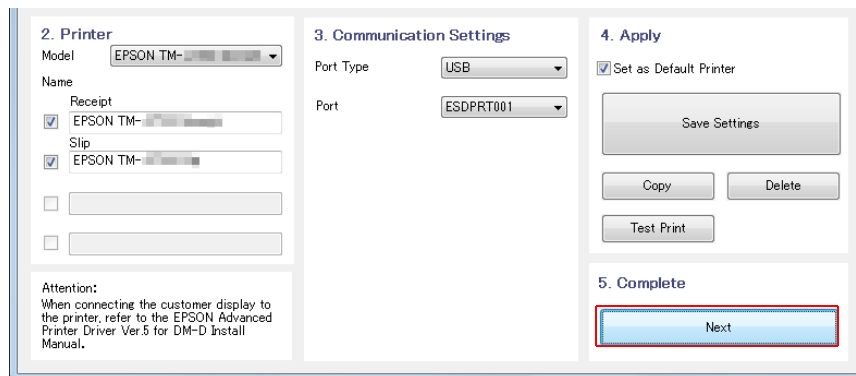
NOTE

When you select [*Bluetooth*] for "Port type", clicking [Save Settings] will start TM *Bluetooth*® Connector, allowing you to configure pairing. For how to use the connector in detail, see "TM *Bluetooth*® Connector User's Manual".

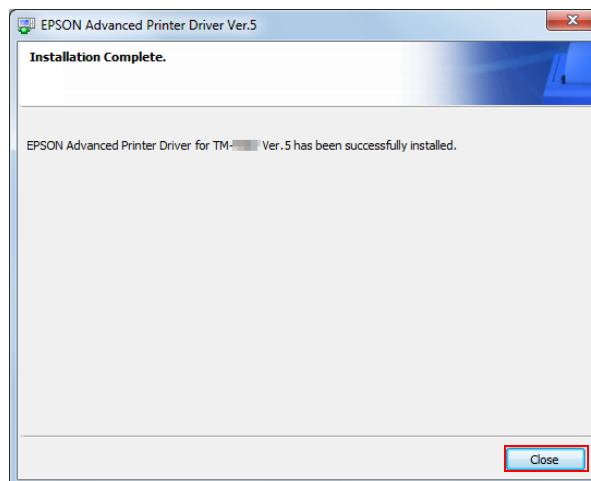
9 When the printer is registered, the screen comes up as shown below. Click [Yes]. Test page printing of Windows is carried out.



10 After confirming the test page printing of Windows, click [Next] under [5. Complete].



11 The "Installation Complete" screen appears.
Click [Close] to finish the installation.



Uninstallation

Uninstall everything related to APD5 (port drivers, printer drivers, APD5 utility ,and so on).

CAUTION

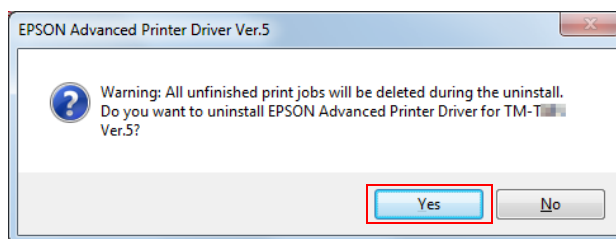
Do not uninstall printer drivers directly from [Start] - [Control Panel] - [Hardware and Sound] - [Printers]. Even if the icon (the printer driver) disappeared from the screen, APD5 is not uninstalled. To uninstall the printer driver, see "[Uninstalling the printer](#)" on page 23.

NOTE

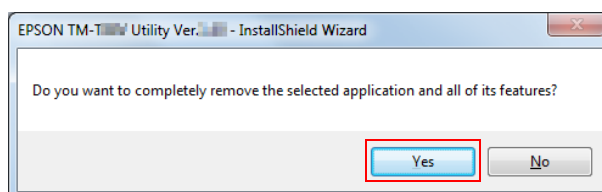
The APD5 has the silent uninstallation function that enables you to uninstall without displaying any screens. For more details, see "[Command Options](#)" on page 45.

Follow the procedure below to uninstall the APD5.

- 1 **End all the other operations on the computer.**
- 2 **Select [Start]-[Control Panel]-[Uninstall a program]-[EPSON Advanced Printer Driver for TM-* Ver.5] and click [Uninstall].**
See "[Differences Depending on the OS](#)" on page 11.
- 3 **The uninstallation confirmation screen appears. Click the [Yes] button.**
The APD5 is uninstalled.



- 4 **The uninstallation confirmation screen for model specific utility is displayed. Click [Yes] when not using the model specific utility with other drivers and applications. Click [No] when not uninstalling.**
The APD5 Utility is uninstalled.



- 5 **The "Uninstallation Complete" screen is displayed. Uninstallation is complete after clicking [Finish].**

Maintenance

- Adding the printer (p.21)
- Uninstalling the printer (p.23)
- Changing the port settings of the printer (p.24)
- Setting IP address to the printer (p.27)

Adding the printer

Follow the steps below to add a printer driver.

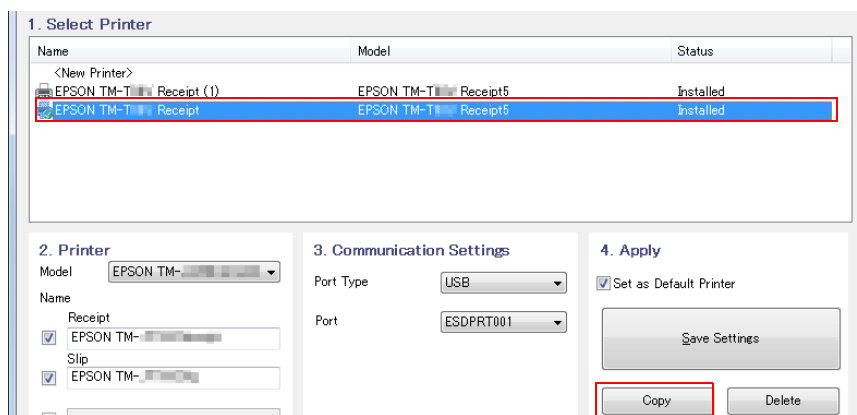
CAUTION

You cannot add the printer drivers directly from [Start] - [Devices and Printers].

- 1** Connect the printer to a computer and turn the printer's power on.
- 2** Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].
- 3** Register, Change and Delete EPSON TM Printer screen appears.
From [1. Select Printer], select "<New Printer>".

NOTE

Follow the next steps when adding a printer that has been registered already.



1. Select the registered printer from [1. Select Printer].
2. Click [Copy] under [4. Apply].
The same printer with different name is added to [1. Select Printer].
3. Select the added printer and click [Test Print].
Test page printing of Windows is carried out.
4. Test printing confirmation screen is displayed. After checking the printing result, click [OK] and click [Close] under [5. Complete].
(You can connect up to 8 printers concurrently and copy up to 100 copies of a driver.)

4 Set the followings from [2. Printer].

Item	Description
Name	Specify the printer driver name. Do not use Unicode/2-byte characters for the name.

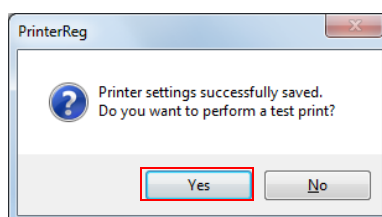
5 Select a port to use (COM/Parallel/USB/Ethernet/*Bluetooth*) from [Port Type] under [3.Communication Settings]. Necessary settings are done according to the interface.

Port Type	Description
COM	Communicate with serial port. Set the following communication setting.
Port	Specify the number of serial port used for connecting the printer.
Baud Rate	Specify the baud rate.
Parity	Specify the parity.
Stop Bits	Specify the stop bits.
Flow Control	Specify the method of data flow between the computer and the printer.
Data Bits	Specify the data bits.
Parallel	Communicate with parallel port. Set the following communication setting.
Port	Specify the number of parallel port used for connecting the printer. Usually, the port number is automatically displayed and no setting is required.
USB	Communicate with USB port. Set the following communication setting.
Port	Specify the USB port used for connecting the printer. Usually, no setting is required.
Ethernet	Communicate with Ethernet port. Set the following communication setting.
Port	Specify the Ethernet port used for connecting the printer. Usually, no setting is required.
IP Address	Set the IP address of Ethernet port the TM printer is connected.
Set to Printer	Setup the IP address to the printer itself. Please refer to " Setting IP address to the printer " on page 27 for detail.
<i>Bluetooth</i>	Communicate with <i>Bluetooth</i> port. Set the following communication setting.
Port	Specify the <i>Bluetooth</i> port used for connecting the printer. Usually, no setting is required.

6 Set the followings from [4. Apply] and click [Save Settings].

Item	Description
Set as Default Printer	Check when configuring the printer as that normally used from the Windows applications.

7 When the printer is registered, the screen comes up as shown below. Click [Yes]. Test page printing of Windows is carried out.



8 After confirming the test page printing of Windows, click [Close] under [5. Complete].

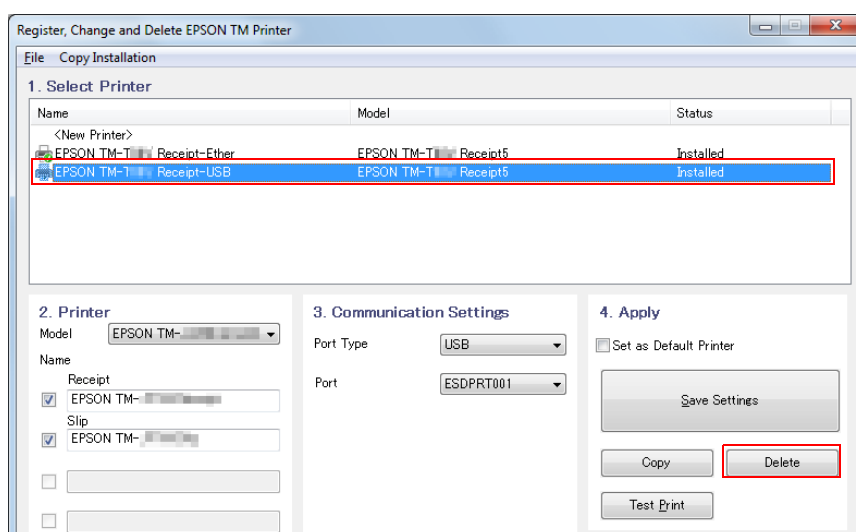
Uninstalling the printer

When multiple printer drivers are installed and if a driver needs to be deleted, follow the next steps to delete the printer driver.

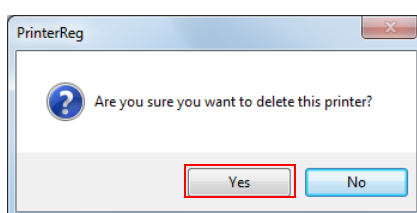
CAUTION

To uninstall APD5, refer to ["Uninstallation" on page 20](#).

- 1 Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].
- 2 The Register, Change and Delete EPSON TM Printer screen appears. Select the printer to delete from [1. Select Printer] and click [Delete] under [4. Apply].



- 3 Printer deletion confirmation screen is displayed. Click [Yes].



- 4 After checking the selected printer is deleted from [1. Select Printer] in Step 2, click [Close] under [5. Complete].

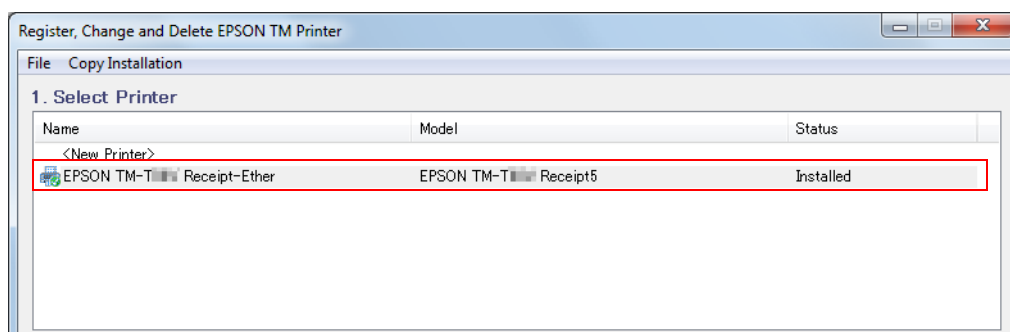
Changing the port settings of the printer

Under following circumstances, printer driver's port setting should be modified.

- When changing the interface of printer
- When changing the port of connecting printer
- When sharing the same port with already registered printer
- When changing the communication settings of printer in serial interface
- When changing the IP address of printer in Ethernet interface

Change the settings in the following procedure:

- 1** Connect the printer to the computer and turn the printer's power on.
- 2** Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].
- 3** The Register, Change and Delete EPSON TM Printer screen appears. Select the printer to change the port from [1. Select Printer].



4 Set the port with [3. Communication Settings].

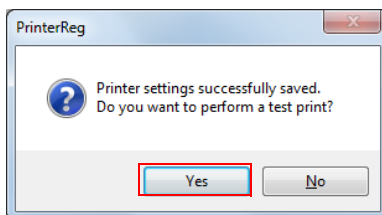
The screenshot shows the printer configuration interface. In the '3. Communication Settings' section, the 'Port Type' dropdown menu is open, displaying a list of options: Ethernet, COM, Parallel, USB, and Ethernet. The 'Ethernet' option at the bottom of the list is highlighted. To the right, in the '4. Apply' section, the 'Save Settings' button is visible and highlighted with a red rectangle.

Port Type		Description
	Item	
COM		Communicate with serial port. Set the following communication setting.
	Port	Specify the number of serial port used for connecting the printer.
	Baud Rate	Specify the baud rate.
	Parity	Specify the parity.
	Stop Bits	Specify the stop bits.
	Flow Control	Specify the method of data flow between the computer and the printer.
	Data Bits	Specify the data bits.
Parallel		Communicate with parallel port. Set the following communication setting.
	Port	Specify the number of parallel port used for connecting the printer. Usually, the port number is automatically displayed and no setting is required.
USB		Communicate with USB port. Set the following communication setting.
	Port	Specify the USB port used for connecting the printer. Usually, no setting is required.
Ethernet		Communicate with Ethernet port. Set the following communication setting.
	Port	Specify the Ethernet port used for connecting the printer. Usually, no setting is required.
	IP Address	Set the IP address of Ethernet port the TM printer is connected.
	Set to Printer	Setup the IP address to the printer itself. Please refer to "Setting IP address to the printer" on page 27 for detail.
Bluetooth		Communicate with <i>Bluetooth</i> port. Set the following communication setting.
	Port	Specify the <i>Bluetooth</i> port used for connecting the printer. Usually, no setting is required.

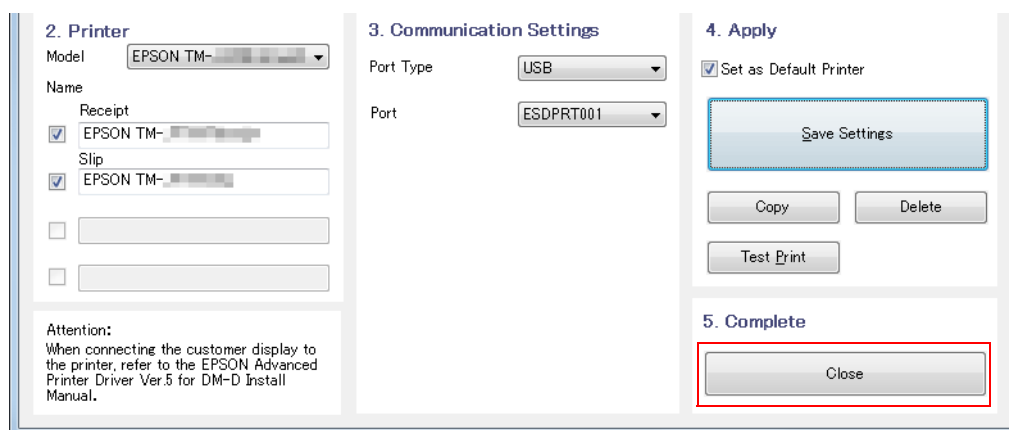
5 Click [Save Settings] under [4. Apply].

The screenshot shows the '4. Apply' section of the printer configuration interface. The 'Save Settings' button is highlighted with a red rectangle. Other buttons visible include 'Copy', 'Delete', and 'Test Print'.

- 6** When the printer port setting is reflected, following screen comes up. Click [Yes]. Test page printing of Windows is carried out.



- 7** After confirming the test page printing of Windows, click [Close] under [5. Complete].

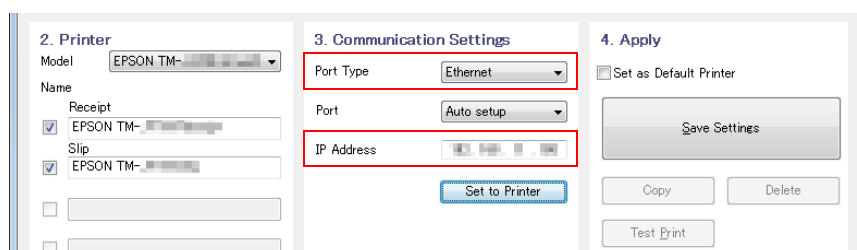


Setting IP address to the printer

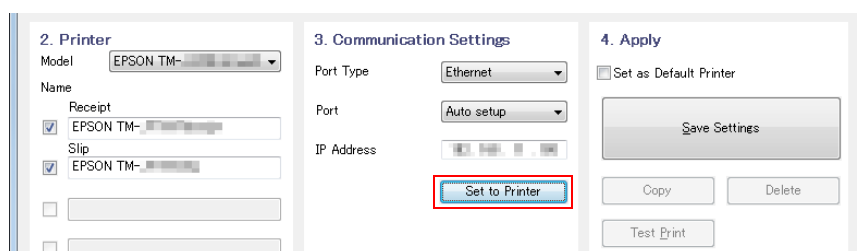
To configure an IP address for the TM printer, set the IP address of the port of the printer driver first, and then set the address to the TM printer.

Follow the steps below.

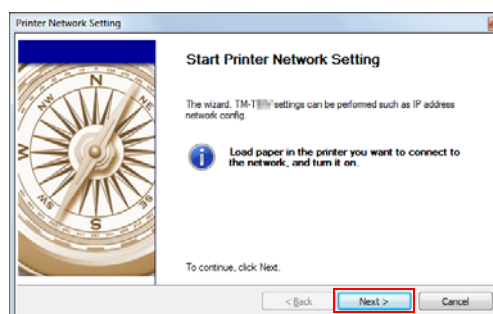
- 1 Connect the printer to the network or the computer with USB, and turn the printer's power on.
- 2 Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].
- 3 The "Register, Change and Delete EPSON TM Printer" screen is displayed. Select the printer to set IP address from [1. Select Printer].
- 4 Select "Ethernet" from [Port Type] under [3. Communication Settings] and specify [IP Address] to set to the printer.



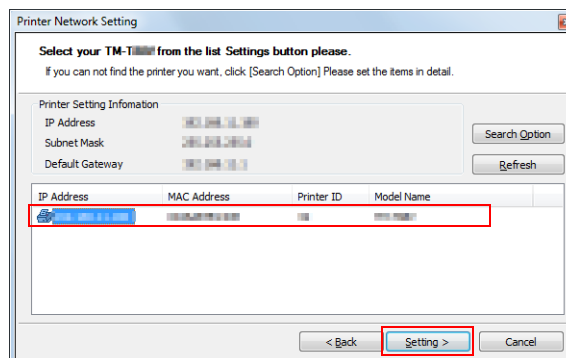
- 5 Click [Set to Printer].



- 6 The "Start Printer Network Setting" screen appears. Click the [Next].



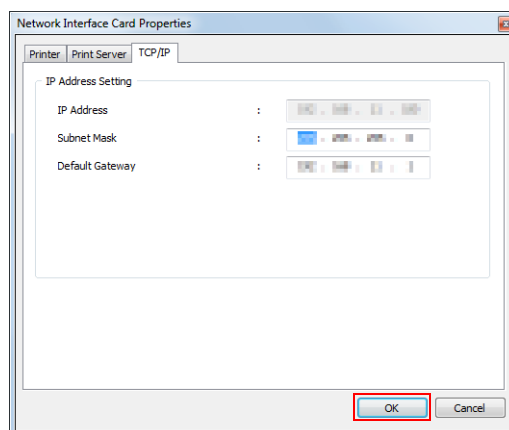
- 7** The "Printer Network Setting" screen appears. Select a printer to set an IP address and click [Setting].



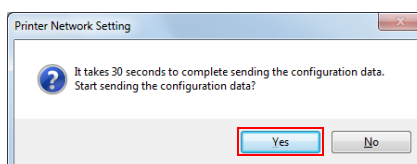
NOTE

- Clicking the [Search Option] button and using the search option setup function enables you to search TM printers from a specific network.
- If the target TM printer is not displayed, click the [Refresh] button.
If using the [Refresh] button does not work, check whether the target TM printer is connected to the network.

- 8** The "Network Interface Card Properties" screen appears. Check the network settings to be set for the target TM printer, and click the [OK].

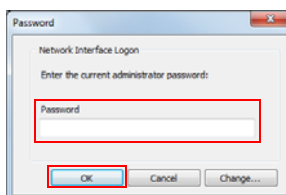


- 9** The confirmation screen appears. Click the [Yes].

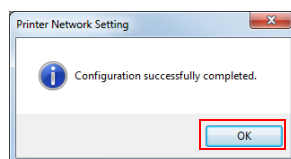


- 10** The screen to enter the network I/F password appears. Enter an optional password and click the [OK].

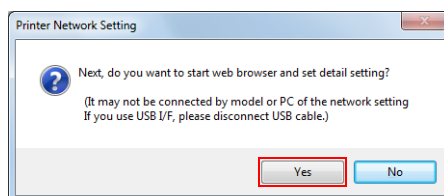
Configuration of the IP address for the TM printer starts.



- 11** Following screen appears. Click the [OK].



- 12** Following screen appears. When detail network setting of TM printer is needed, click the [Yes].

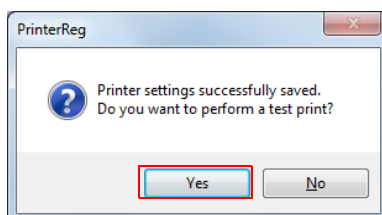


NOTE

EPSON TMNet WebConfig is launched after clicking [Yes].

- 13** The "Register, Modify, Delete of EPSON TM Printer" screen appears. Click [Save Settings] under [4. Apply].

- 14** When the printer port setting is reflected, following screen comes up. Click [Yes]. Test page printing of Windows is carried out.



- 15** After confirming the test page printing of Windows, click [Close] under [5. Complete].

Shared Printer Setting

This section describes how to install(p.30)/uninstallation(p.34) a shared printer into a client computer.

Installation

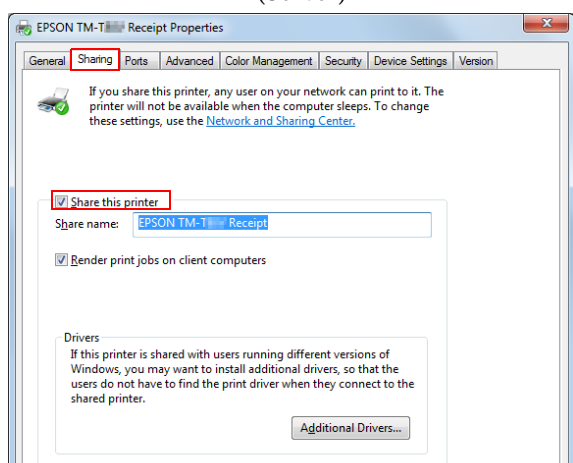
- Installation of Shared Printer (p.30)
- Enable Setting of the APD5 Utility with Shared Printer (p.33)

Installation of Shared Printer

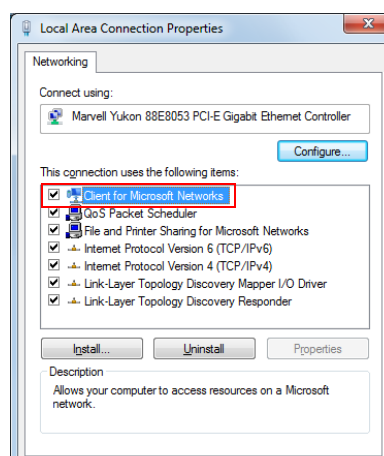
Before installing the printer to be shared, check the followings.

- Make sure the printer for the server is set for sharing.
- Make sure “Client for Microsoft Networks” is installed on a server and a client on which the APD5 will be installed.

<Printer setting for sharing>
(Server)



<Checking Client for Microsoft Networks>
(Server/Client)

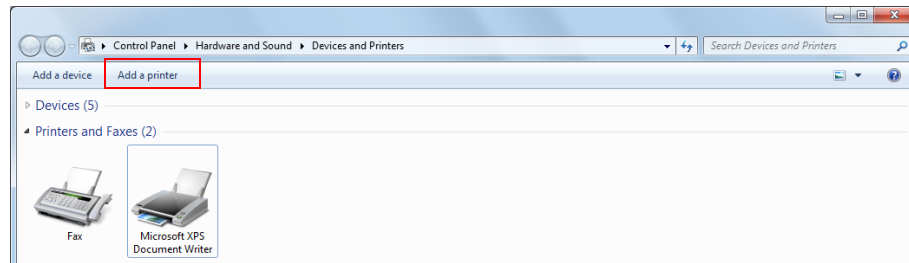


NOTE

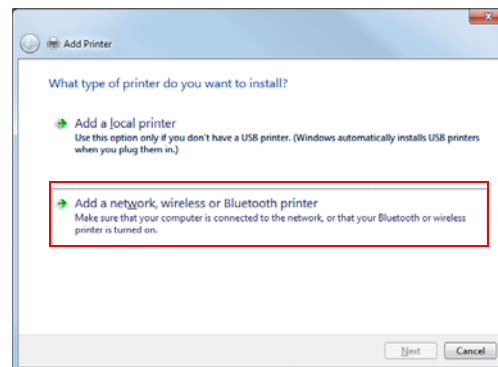
When more than one user uses one client computer, each user must install Client for Microsoft Networks.

Follow the procedures below to install the shared printer on the client computer.

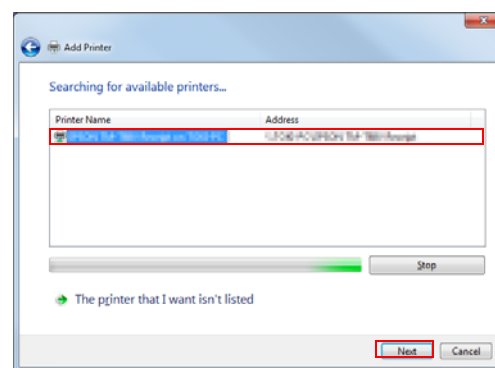
- 1 From [Start] - [Devices and Printers], select [Add a printer].
See ["Differences Depending on the OS" on page 11](#).



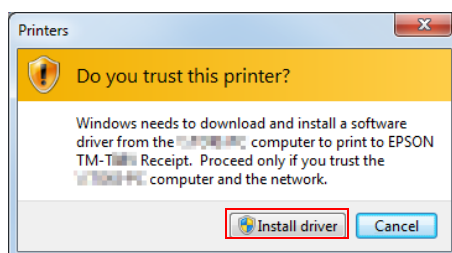
- 2 The "What type of printer do you want to install?" screen appears. Select [Add a network, wireless or Bluetooth printer].



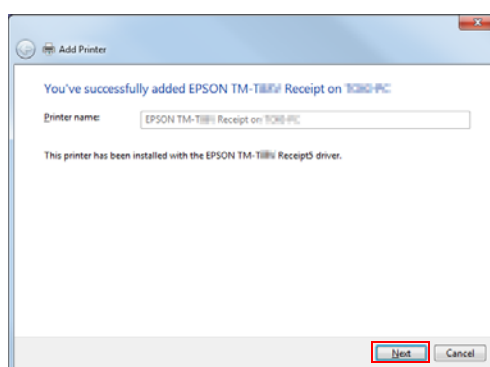
- 3 The "Select a printer" screen appears. Select a printer to be shared on the displayed list, and click the [Next].
The selected shared printer is installed.



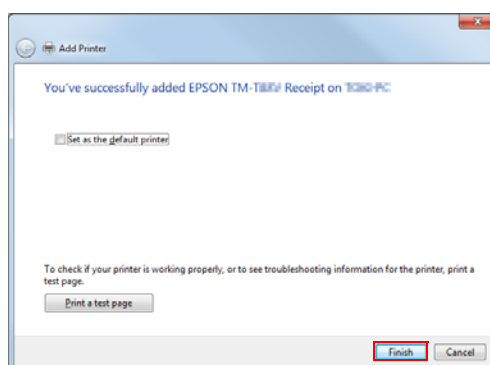
- 4** When the following screen is displayed, click [Install driver].



- 5** Following screen appears. Click [Next].



- 6** Following screen is displayed. Click [Finish].
Installation of shared printer is complete.



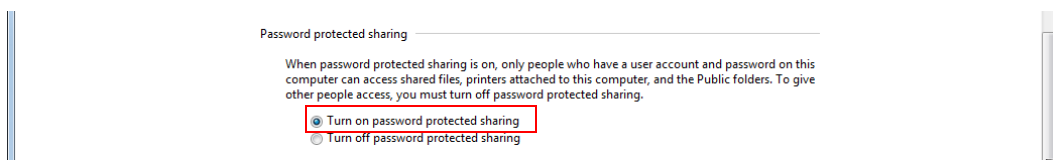
NOTE

Check to confirm if the printer is installed correctly by clicking [Print a test page].

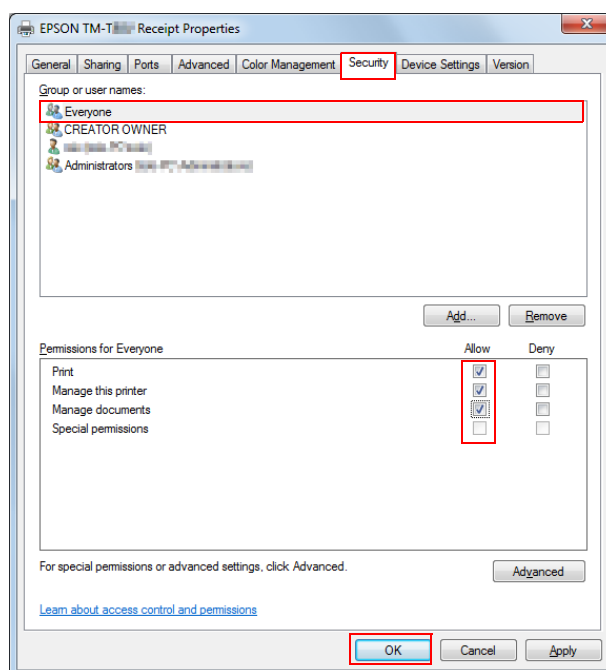
Enable Setting of the APD5 Utility with Shared Printer

It is necessary to change the access privilege setting when using the APD5 Utility from the client side. Use the shared printer under the following environment.

- Use the same user account name between the server and client side.
- Enable the "Password protected sharing" of the server side.
Select [Start]-[Control Panel]-[Network and Internet]-[Network and Sharing Center]-[Advanced sharing settings].



- Provide the setting change privilege to the server side printer driver.



Follow the steps below.

1. Select [Printer properties]-[Security]-[Everyone]-[Advanced sharing settings] of the server side printer driver.
2. Place a check mark on "Allow" of "Print", "Manage this printer" and "Manage documents" under [Permissions for Everyone]. Click [OK].

Uninstallation

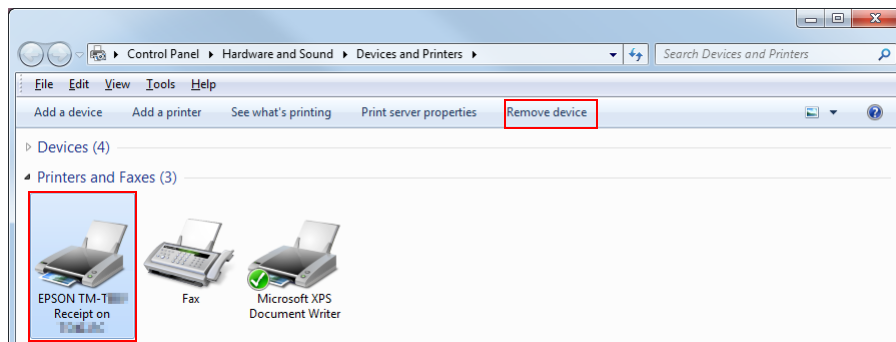
This section describes how to uninstall a shared printer from a client computer.

- Uninstall the shared printer ([p.34](#))
- Uninstall the APD5 ([p.35](#))

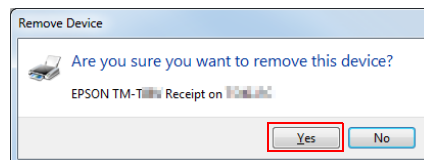
Uninstalling the shared printer

Follow the procedures below to uninstall the shared printer.

- 1 Select [Start] - [Devices and Printers].**
See "[Differences Depending on the OS](#)" on page 11.
- 2 Select the printer driver to delete and click [Remove device].**



- 3 The delete confirmation screen appears. Click [Yes].**



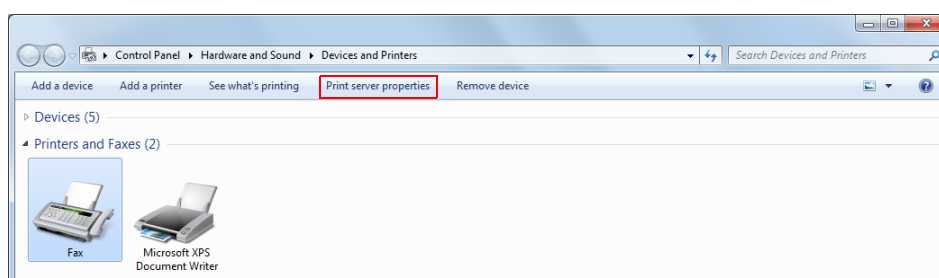
Uninstalling the APD5

Follow the procedures below to uninstall the APD5.

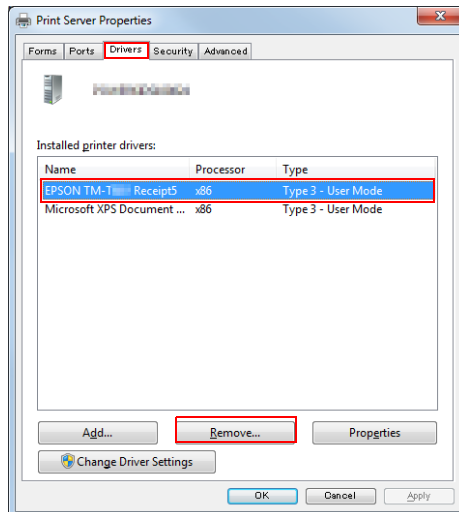
CAUTION

Uninstallation of the APD5 must be executed by an administrator.
A normal user needs an administrator's password to execute the uninstallation.

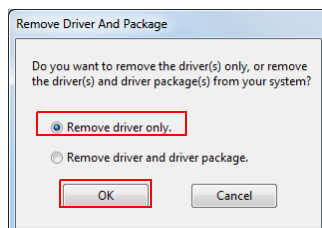
- 1 **Select [Start] - [Devices and Printers].**
See ["Differences Depending on the OS"](#) on page 11.
- 2 **Uninstall all the shared printers. See ["Uninstalling the shared printer"](#) on page 34.**
- 3 **Click [Print server properties].**



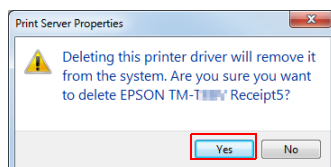
- 4 **The "Print Server Properties" screen appears.**
Select a printer driver to delete in the [Drivers] tab, and click the [Remove].



- 5** The “Remove Driver And Package” screen appears. Select “Remove driver only,” and click the [OK].



- 6** Following screen is displayed. Click [Yes].
The APD5 is uninstalled.



Coexisting with APD4's customer display

When using the customer display, the customer display is coexisted by using the APD4 driver. In the APD5, the customer display controlled by the APD4 driver can be used with the connection methods shown below.

- Pass through connection (p.37)

This method connects the TM printer from the computer via the customer display. The communication setting of APD4's customer display should match the communication setting of APD5's TM printer.

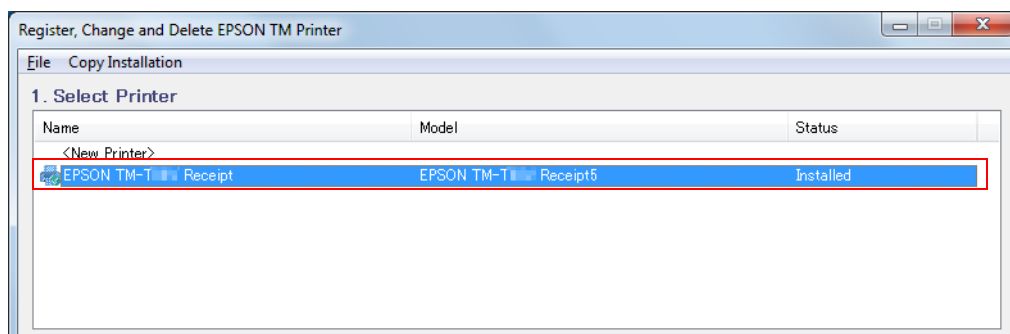
- Standalone connection

With this method, the computer to TM printer and customer display are connected to a different port respectively.

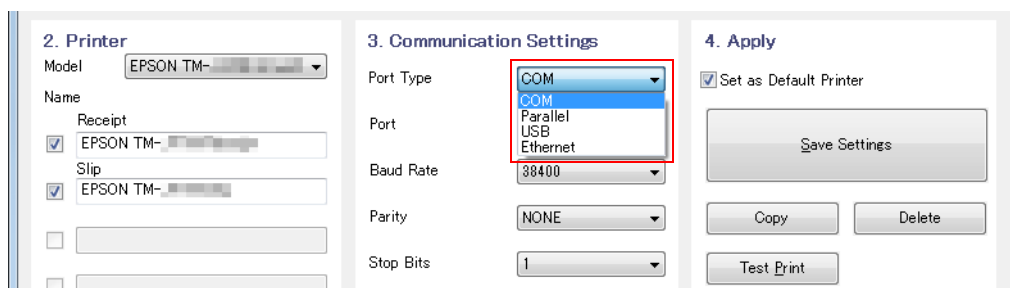
Pass through connection setting

The communication setting of TM printer is matched with the customer display following the steps below.

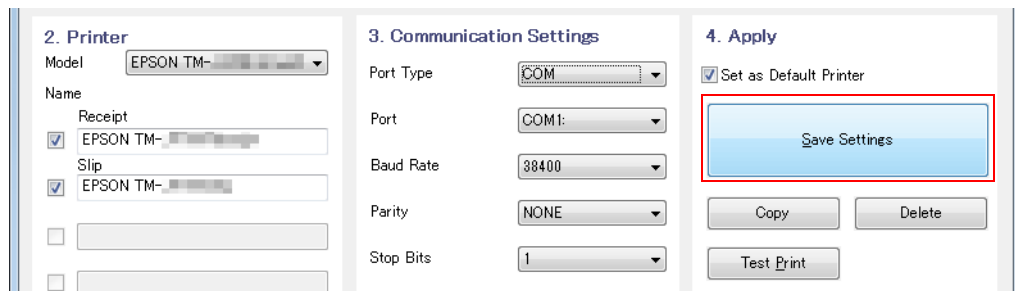
- 1 Connect the customer display and computer. Then connect the TM printer to the customer display and turn the power on.**
- 2 Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].**
- 3 The Register, Change and Delete EPSON TM Printer screen appears. Select the printer to connect to the customer display from [1. Select Printer].**



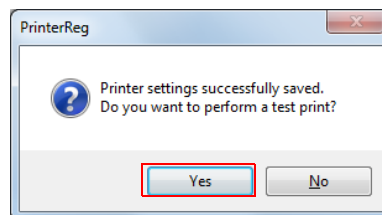
- 4 Set the port with [3. Communication Settings]. Set the port settings to the same settings of customer display done by the APD4.**



5 Click [Save Settings] under [4. Apply].



6 When the printer port setting is reflected, following screen comes up. Click [Yes]. Test page printing of Windows is carried out.



7 After confirming the test page printing of Windows, click [Close] under [5. Complete].

Silent Installation

This chapter describes the procedures for the Silent Installation.

Silent installation is a function you can use for the copy installation, upgrades, and uninstallation of the APD5 from your application or system without displaying any screens. You can incorporate this function into a batch file, a recovery disc for the OS, or an application installer.

You can use the functions described below.

- Copy Installation: The APD5 is installed and configured automatically.
- Silent Upgrade: The APD5 is upgraded automatically.
- Silent Uninstallation: The APD5 is uninstalled automatically.

Copy Installation

Copy installation is a function that allows you to copy and install the APD5 environment already installed and configured on your PC to a different computer.

Carry out the copy installation process as follows.

- Package File (*.exe)

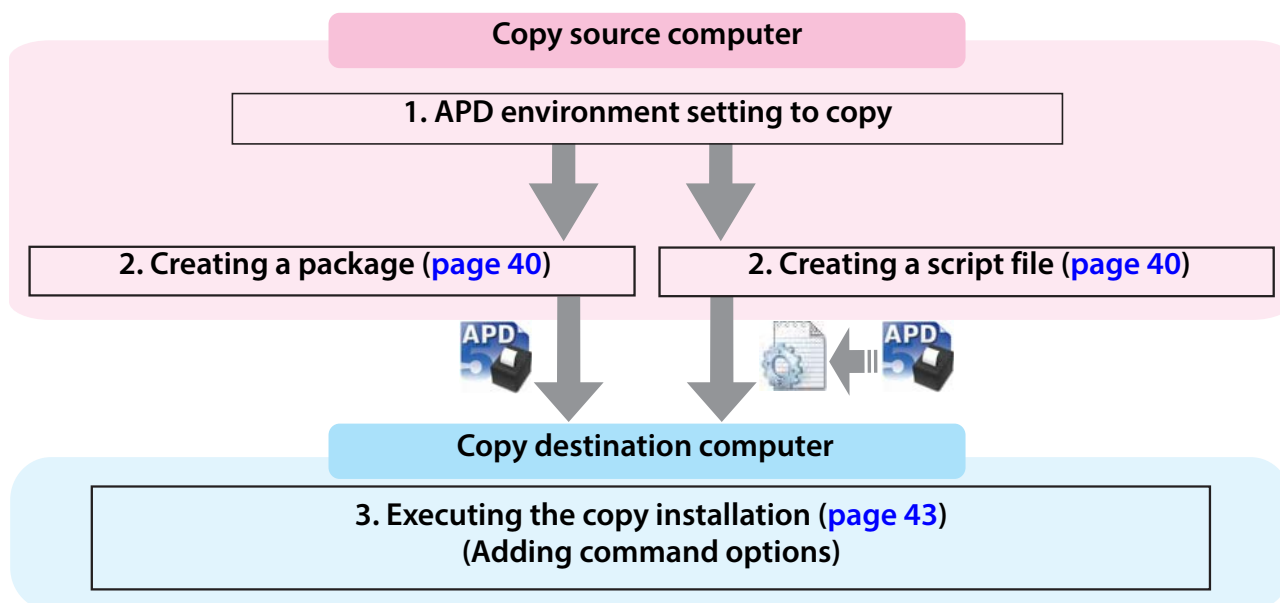
Create a package file which includes the APD5 installer and is going to be used for the copy installation process. Execute the package file on the computer where you wish to make the copy. The APD5 will then be installed and configured automatically.

The package file types are described below.

- Complete package (with the APD5 Utility)
You can apply “Advanced Settings” on the computer where you wish to copy the APD5. The file capacity will increase.
- Minimal package (without the APD5 Utility)
You cannot apply “Advanced Settings” on the computer where you wish to copy the APD5. The file capacity will decrease. Create this package file if you are not going to configure the settings for the APD5 on the computer where you wish to make a copy.
- Script file (*.inf)
Create a script file containing only the APD5 settings information. If you specify and run the script file and APD5 installer (APD_5xx_xxx.exe) for each model on the computer where you wish to make a copy, the APD5 will be installed and configured automatically.

Flow of the Copy Installation

The flow of the copy installation is described below.



CAUTION

If the OS bits do not match, the copy installation process cannot be carried out.

Example: If you wish to carry out the copy installation process in a 64-bit OS, create a copy installation file in a 64-bit OS.

Creating a Copy Installation File

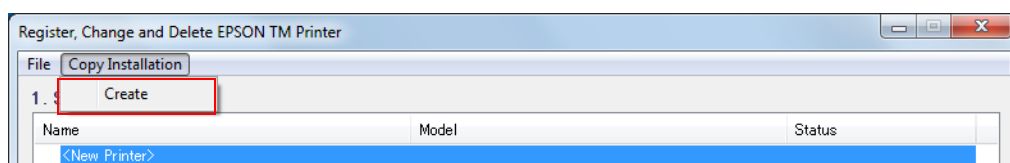
Create a copy installation file here.

CAUTION

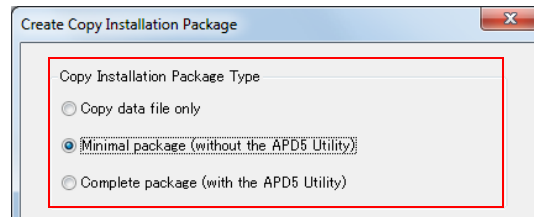
A copy installation package file or a script file cannot be created on a computer where the copy installation process has been carried out.

Follow the steps below.

- 1 Select [Start]-[All Programs]-[Epson]-[EPSON Advanced Printer Driver 5]-[Register, Change and Delete EPSON TM Printer].
- 2 The Register, Change and Delete EPSON TM Printer screen appears. Click [Copy Installation]-[Create] in the menu bar.

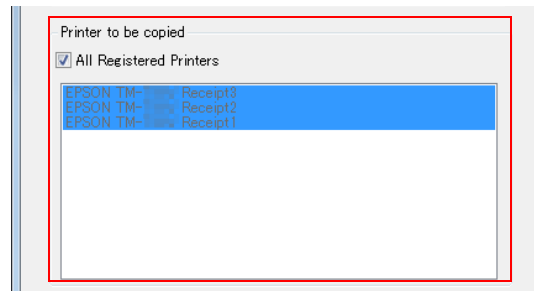


- 3** The "Create Copy Installation Package" screen is displayed.
Select the file to be created matching the copy installation method from [Copy Installation Package Type].



Setting	Description
Copy data file only	Output the script file (*.inf). Create a file for each printer. When carrying out the copy installation, run the file together with the APD5 installer for each model (APD_5xx_xxx.exe).
Minimal package (without the APD5 Utility)	Output the package file (*.exe). A package file that does not contain the APD5 Utility is created.
Complete package (with the APD5 Utility)	Output the package file (*.exe). A package file that contains the APD5 Utility is created.

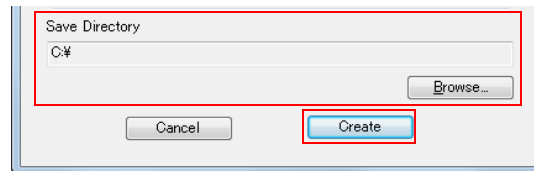
4 Select the printer to copy from the [Printer to be copied] list.



CAUTION

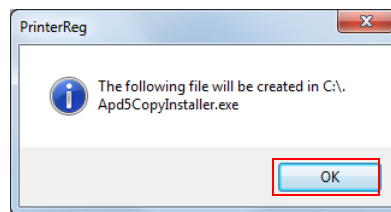
By default setting, [All Registered Printers] is checked. When copying all registered printers, leave the check marks as they are. When copying only a specific printer from the registered printers, uncheck them and select a printer.

5 Click [Browse] and specify the file output destination. Click [Create].



6 The confirmation screen appears. Click [OK].

A package file/script file is created.

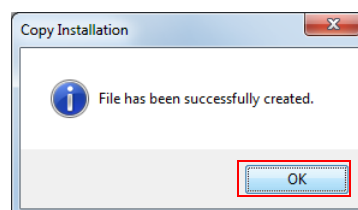


CAUTION

If you checked [All Registered Printers] in step 4, a script file is created for each registered printer in the same folder. There are multiple printer installers included in each package file.

7 When the output is complete, following screen appears. Click [OK].

A file is created at the place specified in Step 5.



Executing the Copy Installation

This section explains how to carry out the installation on the computer where you wish to create a copy.

CAUTION

- Execute with Admin (Administrator) privilege.
- When the copy source computer's OS bits and copy destination computer's OS bits are different, copy installation cannot be executed.

Installing using the package file

Copy the package to the copy destination computer, and execute the following command.

>[Package File Name(specified with the full path)]

Ex: D:\APD5>Apd5CopyInstaller.exe

For information about the copy installation functions such as rebooting after the installation, refer to "[Command Options](#)" on page 45.

You can check the installation results in the log file. For more information, refer to "[Log File](#)" on page 46.

Installing using the package file

CAUTION

- Confirm that APD5 installer and script file to be executed are the same model's package and same version.
- Execute the copy installation per model.

Copy the package to the copy destination computer, and execute the following command.

>[APD5 Installer (specified with the full path)]
[/s /f1 "Script file name (specified with the full path)"]

Ex: D:\APD5>APD_500_T88V.exe /s /f1 "D:\APD5\TM-T88V.inf"

NOTE

When executing the package file (exe file), check that no other files are contained in the same folder as the package file (exe file).

For information about the copy installation functions such as rebooting after the installation, refer to "[Command Options](#)" on page 45.

You can check the installation results in the log file. For more information, refer to "[Log File](#)" on page 46.

Silent Upgrade

The silent upgrade function allows you to upgrade the APD5 from the application. The APD5 settings are preserved after the upgrade.

Executing the Silent Upgrade

CAUTION

- Execute with Admin (Administrator) privilege.
- You cannot carry out the silent upgrade process with the copy installation package file.

Copy the APD5 installer to the computer where you wish to install the upgrade, and execute the following command.

```
>[APD5 Installer (insert the full path)] [/s /a]
```

Ex: `D:\APD5\APD_5xx_xxx.exe /s /a`

For information about the silent upgrade functions such as rebooting after the installation, refer to "[Command Options](#)" on page 45.

You can check the upgrade results in the log file. For more information, refer to "[Log File](#)" on page 46.

Silent Uninstallation

CAUTION

Execute with Admin (Administrator) privilege.

Copy the APD5 installer to the computer where you wish to carry out the uninstallation, and execute the following command.

```
>[APD5 Installer (insert the full path)] [/s /uninstall]
```

Ex: `D:\APD5\APD_5xx_xxx.exe /s /uninstall`

For information about the silent uninstallation functions such as rebooting after the uninstallation, refer to "[Command Options](#)" on page 45.

You can check the uninstallation results in the log file. For more information, refer to "[Log File](#)" on page 46.

Silent Installation Reference

Command Options

The command options of the silent installation and how to make settings are described below.

Option	Description
/s /f1"script file name"	Silent installation is executed using the script file.
/s /a	Upgrade the APD5.
/s /uninstall	Execute silent uninstallation. When /s is not attached, uninstallation screen appears.
/d	Silent installation results are displayed in the message dialog.
/r(Y/N)	Setup the OS to reboot after silent installation. <ul style="list-style-type: none"> When rebooting is done: /rY When rebooting is not done: /rN (When nothing is indicated, it will reboot automatically if there is a request to reboot.)
/P	Specify the IP address of all devices registered in the Ethernet connection. However, only 1 IP address can be specified. (All will be the same IP address.)

Command options that can be combined

Usable options are different by the silent installation method. Refer to the following.

Silent installation method	File	/s /f1	/s /a	/s /uninstall	/d	/r	/P
Copy installation	Package file (*.exe)	-	-	-	✓	✓	✓
	Script file (*.inf) and APD5 installer	✓	-	-	✓	✓	✓
Silent upgrade installation	APD5 installer	-	✓	-	✓	✓	-
Silent uninstallation	APD5 installer	-	-	✓	✓	✓	-

Log File

The result of silent installation can be checked from the following file.

File name
CopyInstallLog.txt
Output folder
%ALLUSERPROFILE%\Application Data\EPSON\EPSON Advanced Printer Driver 5\CopyInstallLog

Information of CopyInstallLog.txt

Following information are recorded in CopyInstallLog.txt.

- Year, month, date and time when the silent installation is executed
- Installation package name
- Installation results

The contents of “Install Result” are as follows.

Install Result	Description
0	Installation is complete correctly.
1223	User cancelled the installation.
1	<ul style="list-style-type: none"> • Need to have the Administrator privilege to setup correctly. • There is not enough disk space to install the selected functions in the current volume. Either ensure the disk space by deleting files from the current volume or delete the functions to install on the local disk. Or select another drive.
2	Specified script file was not found.
3	Specified command option cannot be used.
4	The printer is already installed. This driver cannot be installed on the computer where the printer is installed. When installing this driver, please uninstall the printer.
5	Newer version is installed than the current installation version.
6	The package is not same as the specified script file and APD5 installer package.
7	<ul style="list-style-type: none"> • This script file can be used only on 32 bits OS. • This script file can be used only on 64 bits OS.
8	The specified script file cannot be used for this package version.
9	The specified script file cannot be used with this package.
-3	Cannot install, because the APD5 is already installed.
1151	Silent installation is executed on the OS not supported by APD5.
-1	<ul style="list-style-type: none"> • The files in the target computer cannot be overwritten. Files may be in use. Quit all running applications and try the installation from the beginning. • Installation failed. Quit all running applications and try the installation from the beginning.