

TM-C3500 Series Firmware Updater

Version	Ver. WAM32800
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Explanation	<p>1.Note</p> <p>The software will update the printer's firmware. Depending on the usage environment, firmware update might cause a malfunction of the printer. Before updating the firmware, please confirm with the printer seller or SI and others if there is no problem to update it.</p> <p>The updater has the downgrade protection function which prevents the firmware to downgrade to WAM32600 or earlier.</p> <p>2.Environment</p> <p>[Support OS]</p> <ul style="list-style-type: none">- Windows 11- Windows 10 (32/64 bit)- Windows 8.1 (32/64bit)- Windows 8 (32/64bit)- Windows Server 2022- Windows Server 2019- Windows Server 2016- Windows Server 2012 R2- Windows Server 2012 <p>[Support interface]</p> <ul style="list-style-type: none">- USB2.0- Wired LAN <p>[Other requirements]</p> <ul style="list-style-type: none">- Administrator account is required. <p>3.Supported Products</p> <p>[Support Model]</p> <ul style="list-style-type: none">- TM-C3500, TM-C3510, TM-C3520 <p>* Refer to "TM-C3500 Series Technical Reference Guide" for how to check the firmware version.</p> <p>4.Changes from the Current Version</p> <p>[Function change]</p> <ul style="list-style-type: none">- Disabled a shock detection while performing continuous printing (multiple sheets per job). <p>5.Restrictions</p> <ul style="list-style-type: none">- The "Print Spooler" service stops while the tool is running; therefore, a printer will not be able to print.- It is required to use the following functions in combination with the printer driver Ver. 2.0.0.0 or later:<ul style="list-style-type: none">· If you use the "Banding Reduction" mode when printing.· If you change the "Paper loading at roll paper cover close" setting to "No paper feed for positioning".

Firmware Change History for TM-C3500 Series

Version	Category	Detail
WAM10200	Fixed bug	Fixed an issue that all LEDs (Status LED, Paper LED, and Ink LED) might flash momentarily after printer power-on.
WAM30200	Changed function	Changed the default setting of IP address in Network setting. -New: DHCP "Enable" (Old: DHCP "Disable" and Fixed IP address 192.168.192.168) -New: APIPA "Disable" (Old: APIPA "Enable")
WAM31000	Added new function	Added the "Quality (Mode2)" mode to Print Quality.
		Added a setting to Paper Loading in the setting when the roll paper cover is closed.
		Added a function to extend the printable range of the lower end of the label by turning on the Dip switch 3.
	Changed function	Changed the amount of paper feeding until the media form error is detected.
		Changed the self-test printing regardless of paper form specified in the product. Changed the way of displaying an error name so as to scroll its name if an error in which its error code is displayed on the LCD.
Fixed bug	Fixed an issue that the final printing pass of the last sheet overlapped with the previous printing pass.	
WAM31100	Fixed bug	Fixed a bug that Web Config password is not saved.
WAM31200	Changed function	Changed the LCD message in the following languages since the intention in Japanese was not properly expressed: French, Italian, Portuguese, and Dutch
	Bug fix	Corrected spelling in the LCD message. (Dutch)
WAM31300	Changed function	Force reboot the printer approximately 5 times when a fatal error (B2) occurs. If this error occurs over 6 times in a row, the firmware treats it as a fatal error (B2).
WAM31400	New function	Added a function that supports a new impact sensor due to EOL of a current one.
WAM31500	Updated support OS	Added support for the following OSes: - Windows Server 2016 - Windows Server 2019 - Windows 11 - Windows Server 2022 (64 bit)
		End of support for the following OSes: - Windows XP - Windows Server 2003 R2
	Function change	Changed the CR operation when turning on the power.
WAM32200	Updated support OS	Added support for the following OSes: - Windows11 - Windows Server 2022 End of support for the following OSes: - Windows7 - Windows Vista - Windows Server 2008
		Function change
	Bug fix	Fixed the vulnerability
WAM32300	Bug fix	[Webconfig] Fixed a bug associated with initializing a password.
WAM32500	Bug fix	Minor behavior fixes

WAM32600	Function change	The maintenance conditions of the print head when it stops out of home position due to paper jam are changed.
WAM32800	Function change	Disabled a shock detection while performing continuous printing (multiple sheets per job).