CW-C4000 series Firmware Updater

Version	06.46.TG20P2
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Explanation	**1.Note** The software will update the printer's firmware. Depending on the usage environment, updating the firmware might cause a malfunction of the printer. Before updating the firmware, please confirm with the printer seller or SI and others if there is no problem with updating it. [Caution] The updater has the downgrade protection function which prevents the firmware to downgrade to Ver. 06.44.TG03OA or earlier. **2.Environment** **[Software / Package name]** - FWCK03TL_TG20P2_Win.zip **[Support OS]** - Windows 11 - Windows 10 (32/64 bit) - Windows 8.1 (32/64bit) - Windows Server 2025 - Windows Server 2022 - Windows Server 2019 - Windows Server 2016 - Windows Server 2012 R2 - Windows Server 2012 **[Support interface]** - USB2.0 - Wired/Wireless LAN **[Other requirements]** - Administrator account is required. **3.Supported Products** **[Support Model]** - CW-C4000 Series * See "CW-C4000 Series Technical Reference Guide" for information on how to check the firmware version. **4.Changes from the Current Version** - Added support for Windows Server 2025. - [EPSON Cloud Solution PORT]Added the silent installation mode that executes the installation via WebConfig. - The color correction method of ICM has been changed when using texture paper or plain paper. - Released the restriction of the ^FH command for multi-byte text print.] - Released the restriction for drawing figures in low resolution. - Supported Enable/disable setting for TLS1.0/1.1. - Fixed an issue with a missing count when replacing the new maintenance boxes. - Fixed an issue where the black ink density became high when matte ink was used. - Fixed an issue where Automatic restart could not be performed when the Wi-Fi was disconnected. - Fixed an issue that occurred a system error when a status sheet was printed from the operation panel.

	5.Restrictions
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Firmware Change History for CW-C4000 Series

Version	Category	Detail
06.27.TG10M2	Updated support model/OS	New release
06.28.TG26M5	Function change	Changed the message for Media size error (on the operation panel of the printer)
		Optimized the threshold of clogging nozzles when the ink amount is low
		Optimized the load threshold of the carriage motor
		Changed the control settings for the maintenance unit motor
06.31.TG22M7	Function change	Set an individualized password for each unit
06.31.TG08MB	Function change	The models have complied with the UK's PSTI bill.
	Bug fix	Fixed a bug caused by a false recognition of the Paper Top Position.
06.31.TG09N2	Bug fix	Fixed an empty space that was created on a boundary between pages when Banner Printing was performed.
06.32.TG31N3	Bug fix	Fixed a bug that occurred when connecting to Wi-Fi. (The fix was rolled out from other models.)
06.32.TG19N5	Bug fix	Fixed a problem (Memory Full) of an internal SD card.
		Corrected a mis-description (Maintenance Error) in Korean on the LCD panel
06.32.TG06N7	Function change	Modified the paper stop position for fanfold paper in the same position as that of roll paper.
06.32.TG31N8	Function change	Changed the password, which resets the administrator password, to deal with the UK's PSTI bill.
06.40.TG26N9	Added new function	NiceLabel Cloud is supported.
	Bug fix	Fixed a bug that causes an error while Wi-Fi Direct is enabled.
06.41.TG20NA	Bug fix	Detecting black marks on the glossy back of the paper is now available.
		Fixed a bug that causes in WebConfig while NiceLabel Cloud is enabled.
06.41.TG29O2	Bug fix	Fixed a system error that occurred during printing.
06.44.TG03OA	Function change	To improve the function [Change item] The guidance for the paper removal error [New] Improved
		To improve the function [Change item] Default settings of the character encoding [New] Added
		To improve the function [Change item] The setting items of the operation panel of the printer, PrinterSetting, and WebConfig. [New] Reconsidered options for "Actions on Power On" and "Actions when Replacing Media".
		To improve the function [Change item] The color adjustment mode and the color correction [New] Added "Epson preferred color".

		To improve the function [Change item] Gap detection [New] Added support for Kenco Label.
		To improve the function [Change item] Improvement of the DNS name indication [New] Alphanumeric characters have been supported.
		To improve the function [Change item] The default language of CW-C4040 for Korea [New] The default language has been changed to Korean from English.
		To improve the function [Change item] The background color for barcodes and two-dimensional symbols [New] White color has been added to the background color as a replacement for the QuietZone function.
		To improve the function [Change item] Enhancement of the print throughput [New] The animations on the operation panel screen of the printer have been enabled to turn on/off.
		To improve the function [Change item] ERMS/PORT [New] Added ERMS/PORT as a supported function.
		To improve the function [Change item] Error messages of Loftware Cloud [New] Improved
		To improve the function [Change item] Icons on the operation panel of the printer [New] Changed the icons for paper feeding and amount of remaining paper.
		To improve the function [Change item] WebConfig [New] Enhanced WebConfig as a common functionality for the ColorWorks series.
		To improve the function [Change item] Ink discharging function

		[New] Added the ink discharging function for all colors.
	Bug fix	Fixed a bug where a designated font for the HRI characters cannot be printed when printing a CODE128 barcode.
		Fixed a bug where the sound settings information does not display correctly with the EDA service.
06.46.TG20P2	Updated the supported OS version	Added support for Windows Server 2025.
	New function	[EPSON Cloud Solution PORT] Added the silent installation mode that executes the installation via WebConfig.
	Function change	The color correction method of ICM has been changed when using texture paper or plain paper.
		Released the restriction of the ^FH command for multi-byte text print.
		Released the restriction for drawing figures in low resolution.
		Supported Enable/disable setting for TLS1.0/1.1.
	Bug fix	Fixed an issue with a missing count when replacing the new maintenance boxes.
		Fixed an issue where the black ink density became high when matte ink was used.
		Fixed an issue where Automatic restart could not be performed when the Wi-Fi was disconnected.
		Fixed an issue that occurred a system error when a status sheet was printed from the operation panel.