

# CW-C6000/C6500 series Printer Driver / Printer Setting

Version	Ver.1.9.0.0
Uploaded date	2025/5/16
Product	CW-C6500 series, CW-C6000 series
Explanation	<p><b>1.Note</b></p> <p>The package (.exe file) includes the Printer Setting software.</p> <p><b>2.Environment</b></p> <p><b>[Support OS]</b></p> <ul style="list-style-type: none"><li>- Windows 11</li><li>- Windows 10 (32/64 bit)</li><li>- Windows 8.1 (32/64 bit)</li><li>- Windows 8 (32/64 bit)</li><li>- Windows Server 2022</li><li>- Windows Server 2019</li><li>- Windows Server 2016</li><li>- Windows Server 2012R2</li><li>- Windows Server 2012</li></ul> <p><b>[Support interface]</b></p> <ul style="list-style-type: none"><li>- USB2.0</li><li>- Wired LAN</li></ul> <p><b>[Other requirements]</b></p> <ul style="list-style-type: none"><li>- Administrator account is required.</li></ul> <p><b>3.Supported Products</b></p> <p><b>[Support Model]</b></p> <ul style="list-style-type: none"><li>- CW-C6500 series (Firmware Ver. 03.68.TS12N5 or later)</li><li>- CW-C6000 series (Firmware Ver. 03.68.TS12N5 or later)</li></ul> <p><b>4.Restrictions</b></p> <ul style="list-style-type: none"><li>- If you upgrade the OS while connecting to a printer that is in the power-on state, the user settings are erased.</li></ul> <p>Therefore, it is recommended to re-install the driver after the OS upgrade.</p> <ul style="list-style-type: none"><li>- In response to the end of Microsoft support for OSes (Windows 8, Windows 8.1, and Windows Server 2012 at present), we will end the support for those OSes at the time of the driver cannot be installed.</li><li>- For restrictions on using [High speed batch label printing], see “Technical Reference Guide” of CW-C6000/CW-C6500 series.</li></ul>